

Connected Care Throughout the Journey

CareConnect Personalized Support Services is a free, voluntary, and confidential support program for eligible patients and families living with lysosomal storage disorders (LSDs), including:

- Acid sphingomyelinase deficiency (ASMD)
- Fabry disease
- Gaucher disease type 1
- Mucopolysaccharidosis type I (MPS I)
- Pompe disease



Julia
Living with Fabry

Our Support Services

Comprehensive support **throughout the journey**



Connected Education

Comprehensive disease education from diagnosis and beyond for individuals, families, and communities



- Disease information
- Inheritance education
- In-services for schools, employers, communities, and infusion staff
- On-label, fair, balanced treatment and production education



Connected Team

Experts who connect the dots between specialists, insurance, and appointments for a less fragmented care experience



- Verification of benefits, billing, specialty pharmacy referrals, and drug coordination
- Enrollment in financial assistance programs (if eligible)
- Infusion center identification, home infusion support, and assistance with planning infusions during travel
- Follow-up with patients who have stopped treatment



Connected Experience

Programs designed to connect people living with rare diseases to experts and the community to support life transitions and treatment management



- Tips and follow-ups with ongoing monitoring and appointments
- Tools to manage care throughout life's changes
- Connection with patients in similar life stages
- In-person and virtual programs facilitated by the CareConnect PSS team, healthcare providers, and other patients

Financial Assistance

If affordability is an obstacle in accessing treatment, **CareConnect may be able to help**

Copay Program*

Helps eligible patients in the US who are prescribed certain Sanofi therapies pay for eligible out-of-pocket drug costs and specified infusion-related charges, including copays, coinsurance, and deductibles, up to the program maximum.

Patient Assistance Program

Established in the US to provide certain Sanofi therapies at no cost to eligible patients who do not have health insurance or cannot access an eligible product under the terms of their insurance plan. The program is considered a temporary solution until coverage can be secured.

Additional Assistance Programs

Designed to solve obstacles eligible patients may encounter while accessing and maintaining therapy.

Enrolling patients in **CareConnect**



Option 1: Scan the QR Code

This QR code leads patients to the enrollment form on [CareConnectPSS.com](https://www.careconnectpss.com)



Option 2: Connect them to a Case Manager

When you direct patients to call CareConnect (1-800-745-4447, option 3), they can request a link to the digital consent form or a printed consent form.

*Not valid for prescriptions paid, in whole or in part, by Medicaid, Medicare, VA, DOD, TRICARE, or other federal or state programs including any state pharmaceutical assistance programs. No claim for reimbursement of any out-of-pocket costs may be submitted to any third-party payer, whether public or private, including but not limited to patients' insurance, Flexible Spending Account (FSA), Health Savings Account (HSA), or any other type of medical savings account. This program is not valid where prohibited by law, taxed, or restricted. Sanofi reserves the right to rescind, revoke, terminate, or amend this offer, eligibility, and terms of use at any time without notice. Any savings provided on the program may vary depending on patients' out-of-pocket costs. Patients will receive all program details upon registration.

Our Patient Support Professionals

Three dynamic patient support professionals provide **best-in-class support**



Case Managers

Assist with reimbursement matters, provide financial assistance resources, and help patients navigate access hurdles throughout treatment



Patient Education Liaisons

Leverage their clinical backgrounds to provide patients with disease and treatment education throughout their journey



Product Account Managers

Develop and maintain relationships with rare disease healthcare providers while managing patient-centric product distribution

Rare Disease Products can be purchased through authorized distributors, specialty pharmacies, or directly through Sanofi. For more information, please contact Sanofi's Rare Disease Product Services team at **1-800-745-4447, option 1**, or email **CO@Sanofi.com**



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